

Privacy Policy

1. Processing Manager and Data Protection Officer

Kredenca d.o.o. ("we" or "us") respects your privacy and is obligated to protect it during and after your visit to this site, its associated mobile site, and any micro site (which may be administered on behalf of Kredenca d.o.o. of a third party which usually acts as a processing agent) that can be accessed through this site (hereinafter referred to as "Site" and "Pages"). In this sense, Kredenca d.o.o. acts as a processing manager ("Processing Manager"). This privacy policy ("Privacy Policy") provides insight into our procedures regarding collecting information through the Page and our use of information. This Privacy Policy applies solely to information collected through the Page and does not apply to information collected through any other source, including, but not limited to, Facebook, Twitter, YouTube and other third party websites and social media. If you do not agree to any terms in this Privacy Policy, do not use the Site/ the Pages or provide us with any personal information.

Kredenca d.o.o. has appointed a Data Protection Officer who can be contacted at the following e-mail address: info@kredencahotels.hr.

2. Types of data being processed

Through the Site, we collect and store certain personal information about you (e.g. information that can directly or indirectly identify you, in particular by identifiers such as name, personal identification number, location information, online identifier, or one or more factors specific to your body, physiological, genetic, mental, economic, cultural or social identity ("Personal Data")). In certain cases, we may ask you to provide Personal Data, such as when you use the order form and service we provide, comment or ask questions, request information, participate in promotions, competitions or prize games or use other features or functions of our Site.

Kredenca d.o.o. will not collect any Personal Information when you visit our Site unless you provide them voluntarily, except for certain items of Personal Data collected through information systems and programs used for the operation of a Web Site whose transfer is inherent to the use of Internet Communication Protocols (e.g. IP addresses) and will not require more information than is required to participate in the activities on our Site. If you do not want to provide us with Personal Data (except Personal Data relating to the use of Internet Communication Protocols that are usually collected when visiting the Website) you can still access our Site but you will not be able to participate in certain promotions, create login credentials to use certain functions on the Site, activate or use the service, fill in orders or get product information.

Certain pages on the Site may allow you to create login credentials by entering your username / ID or email address and passwords and other information or using one of the authentication methods available through social networks such as Facebook, Google+ and Yahoo. If you choose to create login credentials through your account using one of the available social authentication tools, you allow us to access your Personal Information that is publicly available or made publicly available (such as a name, user ID, profile image), and information that has the option "Allow" to Access Page.

Therefore, through authentication through one of the social networking options, you allow us to receive your information that is available. We recommend reviewing relevant third-party privacy policies and all terms and conditions for the method you use to authenticate.

Moreover, when you link to the Site, there are certain Personal Data (e.g., IP Address, Buying Preferences, Profiling Features) that may include identifiers that allow us to send your personalized ads to your device along with technical, non-personal data that cannot identify any individual ("Non-Personal Information", such as the type of Internet Browser) that can be collected and stored by "cookies" and other tracking technologies. In addition, other parties, such as advertising partners and analytics providers, may, with your informed consent, collect information about your online activity over a period of time and across the Pages. This information helps us update the Site so it remains interesting to our visitors and contains content tailored to visitors' interests.

This website does not use „cookies“.

3. Purposes and legal basis of the processing and the possible consequences of not giving Personal Data

When you provide your Personal Information on the Site, we will restrict the use of Personal Data for purposes for which they are collected in accordance with the terms of this Privacy Policy. Use of your Personal Information includes:

- A. Taking steps on your application before signing up (e.g. responding to your questions and comments, meeting your requirements, communicating with you about your activities on the Site);
- B. Make a contract in which you are one party (e.g. to provide access to certain areas and features on the Site, to fulfill your purchase order or commercial services offered on the Site, to provide services to clients);
- C. Examine suspected fraud, harassment, physical threats or other violations of any laws, rules or regulations, the Site Rules or the rights of third parties; or investigate any suspicious behavior that we find indecent;
- D. Compliance with Legality to which Kredenca d.o.o. is subject (e.g. for disclosures prescribed by law, regulation or court order);
- E. For the need or in connection with legal proceedings, establishment, defense or exercise of legal rights;
- F. Marketing of ads or direct sales materials or conducting market research, conducting data analytics or delivering commercial communications via electronic tools (mobile texting, e-mailing, social network), whether automated (non-operator calls) or not (mail and calls with the operator), in accordance with the relevant legal bases;

G. Giving Your Personal Data to Selected Advertising Partners for Their Marketing Purposes in accordance with the appropriate legal bases.

Giving Personal Data for the purposes described in points F and G is also voluntary; the omission of such Personal Data or the objection to relevant processing of the data on appropriate grounds relating to your specific situation may prevent Kredenca d.o.o. from sending adverts or direct sales materials or from conducting market research, data analytics or from delivering commercial communications and / or submitting your Personal Data to selected Advertising Partners for their marketing purposes. We can still contact you for administrative purposes such as order confirmation or request for your further requests.

4. Recipients

Your personal information may be disclosed, in close connection with the above purposes, only to:

- subjects required to execute orders, deliver packages, send mail and emails, remove recurring information from client lists, analyze data, and provide marketing support, credit card processing, and customer service provision, which typically handle Personal Data on behalf of Kredenca d.o.o. as processing executives;
- persons authorized by Kredenca d.o.o. for the processing of Personal Data, subject to the appropriate legal obligation of confidentiality (Kredenca d.o.o.);
- Law Enforcement Services and public authorities when required by applicable law or in good faith (e.g. to comply with the law provisions, or to comply with legal procedures provided at Kredenca d.o.o., to protect and defend the rights or property of Kredenca d.o.o. and this Site, or in emergency situations to protect the personal safety of the user of Kredenca d.o.o., its Site or the public);
- business partners for their needs, only in accordance with the appropriate legal bases.

5. Transfer of Personal Data to Third Countries

Kredenca d.o.o. reserves the right to transfer personal data to third parties while respecting the principle of appropriate level of legal protection for the rights and freedoms of users:

- The transfer of personal data is carried out only if at least one of the following conditions is met:
- Transmission is necessary for the performance of contractual obligations / services;
- Transmission is necessary for the implementation of pre-merger measures taken in response to the client's request;
- Transmission is necessary for the conclusion or execution of a contract concluded with a third party in the interest of the client;
- Transmission is legally binding on the basis of important public interests;

- Transmission is necessary for the establishment, enforcement or defense of legal requirements;
- Transmission is necessary to protect the vital interests of users.

6. Withholding

Kredenca d.o.o. will process your Personal Information only as long as it is necessary to achieve the purposes described in Section 2. With respect to the purposes described in Sections 2F and 2G, your Personal Information will be processed until you exercise your right to complaint or limit the processing. In addition to the above, Kredenca d.o.o. will keep your Personal Information as required or permitted in accordance with the applicable data protection law.

7. Your rights

Kredenca d.o.o. informs you that, in accordance with and in the extent permitted by applicable law, you have the right to request from Kredenca d.o.o. access to, and corrections and deletions of, your Personal Data or processing limitations related to your Personal Data, or to object to relevant processing activities and file a complaint with the competent supervisory authority. You also have the right to know the recipients or categories of recipients to which your Personal Information was or will be disclosed, especially to recipients in third countries.

8. Links to other sites

The site may contain links to other websites that are not owned, managed, or maintained by Kredenca d.o.o. When you leave the Site, you should notice and read the terms and privacy policy of each website you visit. Also, you should independently assess the authenticity of any website that appears or claims to be one of our Sites (including those linked by email). Notwithstanding any links that may exist on the Site, unless otherwise stated, we do not control, recommend, or support, and are not affiliated with, or subject to, these web sites, products, services or privacy policies. Downloading material from certain websites may result in a violation of intellectual property rights or the bringing a virus into your computer system.

9. Protection of children's privacy

Kredenca d.o.o. takes great care of the privacy of children. We manage the Site in accordance with all applicable laws in the jurisdiction listed below. We do not collect Personal Data from anyone under the age of sixteen (16) or, if permitted under applicable law, under the age of thirteen (13). Children under the age of sixteen (16) or, if permitted under applicable law, under the age of thirteen (13) years, should have parental / guardian consent before giving any Personal Data to the Site. If we determine that the user is below this age, we will not use or retain his / her Personal Data without the permission of their parents / guardians. Without such privations, the child may not be able to participate in certain activities. The Parent / Guardian can review, remove, alter or decline the further collection or use of your child's personal data if you contact us by using one of the options listed in the "Manage Your Personal Information" section (please provide your child's name, address and email address).

10. Security Practices

The security of your Personal Data is extremely important to us. We have set up appropriate physical, electronic, and management procedures to protect the data we collect. However, because of the inherent open nature of the Internet, we cannot guarantee that communication between you and us or information stored on the Site or on our servers will be completely safe from unauthorized third party access, such as hackers. Your use of the Site indicates your consent to this risk. To the fullest extent permitted by applicable law, we shall exclude any liability for any damages (including, but not limited to, any direct, special, indirect, consequential or punitive loss or other damages of any kind, whether contractual (including underlying violation), out of contractual (including negligence) or otherwise, which you may have suffered due to any loss, unauthorized access, misuse or alteration of any information you submit to the Site.

11. Appropriate Law / Jurisdiction

For all matters pertaining to the Site and / or this Privacy Policy, the law of the Republic of Croatia (jurisdiction applicable to Kredenca d.o.o.) is applicable without reference to the principles of international private law. You agree that the exclusive jurisdiction and venue of any legal proceedings pertaining to the Site and / or this Privacy Policy will be in the appropriate courts located in the Republic of Croatia. We do not warrant or imply that the Site or content on this Site is suitable for use outside the Republic of Croatia. The information listed on the Site regarding any products or services is only applicable in the Republic of Croatia, and these products and services may not be available at all locations. If you are outside the Republic of Croatia, you are solely responsible for compliance with all applicable local laws.

12. Transfer of property

During our business, we can sell or buy property. If the other entity acquires Kredenca d.o.o. either all or almost all of our assets, personal data and non-personal information we have collected on the Page's users, may be transferred to that person. Also, if any bankruptcy or reorganization process is initiated against us, such data may be considered our property and may be sold or transferred to third parties.

13. Severability clause

If any regulation of this Privacy Policy is considered invalid or unenforceable for any reason by any law or public policy, such regulation shall not apply to the extent to which it is invalid or unenforceable and the other regulations shall continue to apply with full legal effect.

14. Changes and Updates to our Privacy Policy

Kredenca d.o.o. reserves the right to modify or update this Privacy Policy at any time and without prior notice. Please check from time to time for any changes or updates to our Privacy Policy, which will be posted here and will show you an updated Effective Date on the First Privacy Policy if any changes or updates are made.

15. Contact information

If you have any questions or comments regarding the Site or this Privacy Policy, you can contact us at the address Kredenca d.o.o., Bajagić 11, 21 241 Obrovac Sinjski or via the following email address info@kredencahotels.hr

Terms of use

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